



What can we help you with?

- Program logic modelling
- Theory of Change
- Evidence-based practice
- Program design
- Collective impact and community level change
- Client journey mapping
- Co-design and co-production
- Stakeholder engagement
- Project management
- Strategic planning
- Evaluation and monitoring frameworks
- Outcomes measurement
- Community needs assessment
- Literature and rapid evidence reviews
- Evaluation projects

Contact us

100 Drummond Street
 Carlton VIC 3053
 T: 03 9663 6733
 E: cfre@ds.org.au
www.cfre.org.au

Centre for Family Research and Evaluation

Flexible Solutions for Real Outcomes



A division of



A division of



Who is CFRE?

The Centre for Family Research and Evaluation (CFRE) is a collaborative applied research centre located within drummond street services, an innovative community services organisation. CFRE was initiated through a recognition that services need to stay connected to research evidence and researchers need to stay connected to practice.

We have a team of research consultants experienced in designing and planning programs, conducting research and evaluation work, as well as training and mentoring others. We partner with service delivery and academic partners on projects to build the capacity of individuals, project teams and organisations to generate and use evidence in their work.

We work in the nexus between research, policy and practice. By combining our years of experience in service delivery, strong academic partnerships and involvement in policy, we understand the challenges of program improvement in the context of a changing social context and shifting government priorities. We work hard to ensure the support we provide is fit for purpose, flexible and practical. We enable organisations to understand quality program design and development, to adapt to evidence as it emerges and to be able to demonstrate the merit and worth of their services.

By helping service delivery agencies and policy makers to use evidence, empower their communities and improve their services and programs, we believe that the outcomes for children, families and communities across Australia will improve.

What services do we provide?

Tailored program support

Individualised support from strategic planning to outcome evaluation

Workshops and training

Practical and targeted capacity building for program planning and development

Research

Gathering evidence and collecting data to inform decision-making

Independent evaluations

Rigorous, strengths-based evaluations to measure the impact of your work



“We work in the nexus between research, policy and practice.”

How do we work?

CFRE have existing training modules and workshops, as well as models for mentoring project teams and organisations to build capacity in a self-sustaining way. We have found the best approach for building capacity is using a combination of methods and applying a collaborative and reflective approach, which allows individuals and groups to direct their learning, self-assess and be coached through change. We're experienced in principles of human-centred design and adopt a flexible and creative approach to collaboration.

CFRE supports agencies and project teams to design, develop and improve their programs. We deliver workshops and training, provide consultancy services (in person or remotely) and conduct research and evaluation projects.

Many organisations come into contact with us through capacity-building projects Australia-wide, funded by federal and state government departments. We are members of expert panels and industry lists that are curated by the Department of Social Services and the Australian Institute of Family Studies. Agencies also contact us directly to discuss their needs and deliver projects according to their specific strategic priorities.

To find out more, contact CFRE on (03) 9663 6733 or email cfre@ds.org.au
